New Mexico Broadband Program

Security and Safety in the Digital Age

Module 1

General guidelines
Expectations and behaviors
Dealing with email, texting, & social media
Learning Outcomes

• General guidelines for digital interactions
  • Behaviors and expectations
  • Considerations for email, texting, and social media interactions
Online interactions

The Internet has changed our lives in many ways. One of the most significant changes it has made is to our interactions with each other.

Image courtesy of: www.happynews.com
What’s changed?

How do computers, cell phones, and other digital technology impact our interactions?
What’s changed?

We behave and interact differently as a result of new digital technologies.

Photograph: David Sacks/Getty, courtesy of: www.guardian.co.uk/
What was once considered rude behavior is now considered acceptable.
What do we lose if our interactions occur through digital rather than live modes?
What else do we lose if our interactions occur through digital rather than live modes?
Everything looks the same in a text or email message,

Quack. Quack quack. Quack.

Quackquackquackquackquack
but actual circumstances may be quite different from what we imagined.
What can you do?

Follow some basic guidelines: Interact

Make a point of interacting with people whose company you share, even if that interaction is only temporary. Ignoring people completely is rude.
Follow some basic guidelines: Turn it off

Turn off all media devices when at work, school, appointments, libraries, museums, banks, and theatres.
Follow some basic guidelines: Turn it off

Turn off all cell phones and electronic devices before entering a small business or engaging in transactions.
Follow some basic guidelines:
Accept differences

Remember that not everyone has the same expectations around cell phone and computer use.

Image courtesy of http://www.phonesreview.co.uk/
Social media and email interactions

Some of our social media and email interactions are with people we already know and see regularly.
Some communications come unsolicited from names we do not recognize.
Sometimes we receive offers that seem too good to be true!
Don’t be tricked!!

Never give away important information about your family, your finances, or your passwords.
Our greatest concern is often about social media interactions with those we do not know.
Online and offline, not everyone is trustworthy.
In real life, when we meet people we don’t know, we can watch them to learn more about them.
In online and social media interactions, people may not present themselves honestly.
As we know from recent news stories, this can be damaging and even dangerous, especially for young people.
Follow some basic guidelines: use common sense

Image courtesy of: http://musemtwo.blogspot.com/
Follow some basic guidelines: be respectful to others.
Follow some basic guidelines: don’t escalate interactions with people you haven’t met.
Follow some basic guidelines: if it feels wrong, disengage.
Follow some basic guidelines: don’t discuss personal or private information with strangers.
Follow some basic guidelines: don’t discuss sex with strangers.
Review

- General guidelines for interactions
- Expectations and behaviors around technology
- Dealing with email, texting, & social media
We appreciate the time you spent with us. We hope to see you at the next training!

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