

# **FY2015 IT Plan Highlights**

## **419 EDD – New Mexico Economic Development Department**

### **Executive Summary:**

1. The New Mexico Economic Development Department (EDD) manages many diverse projects for sustainable economic growth in the areas of:
  - a. Rural Economic Development
  - b. Technology Based Economic Development
  - c. Community Development and Capacity Building
  - d. Film and Media Expansion
  - e. International Trade and Foreign Direct Investments
  - f. Military Base Planning
  - g. New Mexico Border Authority
  - h. Spaceport America
  - i. Tribal Economic Development
  - j. Small Business Support Programs
  - k. Private and Public Partnerships
  - l. Business Advocacy
2. The IT base budget projects being planned for FY15 are:
  - a. Implement an enterprise firewall with multiple virtual private network (VPN) access.
  - b. Proceed with user hardware and software upgrades at a rate of 1/3 per year.
  - c. Implement wireless network for users.

### **Agency Vision:**

All New Mexicans are afforded economic opportunities.

### **Agency Description:**

The EDD information Systems Bureau (ISB) oversees all IT operations for the Department. The ISB is allocated approximately \$100,000 excluding personnel services in a department-wide budget of over \$6.5 million for maintenance, replacement, and operation of all IT equipment. Maintaining efficient IT operations within the Department is an essential core to supporting the business initiatives of EDD by giving employees the required tools to do their jobs. The EDD consists of 52 authorized employees.

### **Major IT Accomplishments of FY13:**

- Implemented a Disaster Recovery Solution
- IT Restructuring
- Upgrade domain Servers and active directory to 2008
- User Upgrades

### **Infrastructure Services – Plans to Expand:**

- Disaster Recovery Services
- Network Virtualization
- Firewall Administration
- File Storage & Print services for Virtual Servers
- Wireless Network

### **Business Applications Services – Expand and Enhance:**

- Website Development
- IT Planning & Management

### **Facility Improvements or Upgrades:**

Spaceport America

### **Agency IT Strategic Goals:**

- Goal 1: Leverage existing IT resources by consolidating and/or refreshing equipment and partnering with the Department of Information Technology, where appropriate, to improve IT service delivery to EDD.
- Goal 2: Utilize IT assets to streamline business processes and work more effectively within the department.

**Staffing Gaps and Recruitment:**

- IT Management I CIO
- IT Network Management
- Network Virtualization
- IT Security

**IT Staff Training Plans:**

- Virtualization
- Network Administration
- IT Security
- Data File management and storage