

# **FY2015 IT Plan Highlights**

## **465 GCB– New Mexico Gaming Control Board**

### **Executive Summary:**

1. The Gaming Control Board is responsible for regulating slot machine gaming as well as bingo and raffle at New Mexico's licensed racetracks, veteran, fraternal and other non-profit organizations.
2. The Board monitors New Mexico's tribal gaming compacts by appointing a State Gaming Representative who reports to the Board. The Board is also responsible for building public confidence in gaming through implementing and enforcing state laws and regulations governing gaming.
3. Gaming is an important industry in New Mexico. The gaming industry is one of the largest employers in New Mexico. The industry as a whole brings in over \$134 million in revenue to the State's general fund and over \$47 million in payments to horsemen's purses. Gaming has resulted in approximately \$2.0 million raised for charity, educational scholarships, or other lawful purposes in the past year.
4. In final stages of awarding a contract for a new, statutorily required, central monitoring system. The new system will increase the regulatory oversight ability of the agency and add to the integrity of the gaming environment.

### **Agency Vision:**

Dedicated to supporting its licensees

### **Agency Description:**

1. The Board is responsible for regulating legalized gaming at New Mexico's licensed racetracks, veteran, and fraternal organizations. It is also responsible for investigating and enforcing violations of the laws and regulations that prohibit illegal gambling activities in the state. The Board monitors New Mexico's tribal gaming compacts through the appointment of a state gaming representative.
2. The Gaming Control Board is currently allotted fifty-seven (57) FTE positions (51 non-exempt and 6 exempt) of which three (3) FTE are assigned to the various field offices.

### **Major IT Accomplishments of FY13:**

- Maintain existing agency computers and associated hardware
- GCMS Maintenance expenditures

### **Infrastructure Services – Plans to Expand:**

- GCB Internet/ LAN
- GCB Workstation/Server access

### **Business Applications Services – Expand and Enhance:**

- Office Automation Packages
- GCMS Reports
- CSED Lookup
- Audit Management Software

### **Facility Improvements or Upgrades:**

- GCB Data Center
- GCB BackUp Data Site

### **Changes in Federal or State of New Mexico Requirements with IT Impact:**

On-line gaming enacted either at the Federal or State level - Unknown at this from a regulatory perspective what resources will be required.

### **Staffing Gaps and Recruitment:**

- Gaming Financial Analyst
- Database Administration
- Network Administration

### **Agency IT Strategic Goals:**

Goal 1: Percentage of incidents reported to the central monitoring system help desk closed within three calendar days.

**Equipment / Software:**

Storage – Implement NAS for VM environments in FY15.

**IT Staff Training Plans:**

- Database Management/Development
- Cisco Network Management
- MS Windows Management/Troubleshooting