

## **FY2015 IT Plan Highlights**

### **632 WCA – Workers’ Compensation Administration**

#### **Executive Summary:**

1. The Workers’ Compensation Administration (WCA) was created to assure the timely delivery of benefits to injured workers at a reasonable cost to employers. Workers’ Compensation is a system of insurance that protects workers and employers from some of the losses caused by on-the-job accidents and job-related illnesses.
2. A key objective of the WCA is to educate employers and their workers on best practices for on-the-job safety and accident prevention in order to promote work place safety.
3. The WCA needs transformation of its existing Informix database with its legacy text based programs written in 4GL to graphical user interface utilizing .NET technology. Within the past year, the IT staff has successfully added/modified several application programs:
  - a. The 1st phase of the Electronic Mediation Calendar (EMC) for our internal users that allow legal secretaries to schedule court cases for our judges and mediators.
  - b. The 2nd phase of the EMC to allow outside attorneys access to view their assigned cases that allows them to track the progress of the case in real time and submit requests to reschedule court cases as needed.
  - c. The modification of the safety program to .NET this program allows our internal safety personnel to provide safety prevention rules and procedures to the community.
  - d. The modification of Uninsured Employers Fund’s (UEF) financial program that tracks medical and indemnity benefits to injured workers whose employers have no workers’ compensation insurance as required by law.
  - e. The sponsoring of access to the Official Disability Guidelines (ODG) web services.
  - f. The continuous modification of the public web site to allow our stakeholders convenient access to data they require.

#### **Agency Vision**

A better New Mexico for Workers and Employers

#### **Agency Description:**

1. The WCA serves all New Mexico by enforcing the workers’ compensation laws of New Mexico.
2. The WCA has two executive deputy directors, who oversee the operation and support service divisions, and a general counsel who provides the agency’s legal support.
3. The WCA has a main office in Albuquerque, which is staffed by 95+ full-time employees, and six regional offices in Farmington, Las Cruces, Las Vegas, Roswell, Santa Fe and Lovington with 3 to 5 employees each.

#### **Major IT Accomplishments of FY13:**

- Calendar Application to schedule mediation/hearing & display case information on line
- e-docket filing
- Employer compliance application
- Installed Dell Compel lent storage device
- Upgrade agency computers
- Purchase and install Dell AppAssure backup device
- Install web server in DMZ and new primary and backup domain controller
- Replace existing server
- Upgrade core router and firewall

#### **Business Applications Services – Expand and Enhance:**

- Electronic Mediation Calendar
- Employer Compliance

#### **Agency IT Strategic Goals:**

- Goal 1: Ensure IT initiatives and investments are customer-focused, results-oriented, market-based, and cost effective for our stakeholders.
- Goal 2: Invest in tools and technology to deliver solutions that provide value to our customers.

#### **Staffing Gaps and Recruitment:**

- Data Base administration
- Application Programming
- Network Specialist

#### **IT Staff Training Plans:**

- .NET classes
- Informix database seminar
- Network security classes
- Microsoft Windows Server 2008 classes
- Web development classes
- CISCO CCNA classes

**Project:**

Database Project - Hire outside database consultant to assist WCA with migration from Informix to SQL in FY15.