

FY2015 IT Plan Highlights

950 NMHED – New Mexico Higher Education Department

Executive Summary:

1. The key to New Mexico's economic growth and ability to compete in a global economy is education. The New Mexico Higher Education Department (NMHED), through its various programs and divisions, seeks to promote accessibility to education for all New Mexicans.
2. Technology is one of the key foundations of this effort. Some of the areas in which technology is utilized are: managing loans for financial aid, tracking student success, delivering data for policy makers, and providing distance education. It is also a key component of the funding process formula whereby the Legislature's appropriation is distributed to public institutions of higher learning.

Agency Description:

The New Mexico Higher Education Department consists of several divisions which sponsor various programs. Divisions which are unique to this department are as follows:

1. The mission of GEAR UP is to increase the number of underrepresented students who are prepared to enter and succeed in postsecondary education.
2. The Institutional Finance and Capital Projects Division is responsible for the fiscal oversight of 28 colleges, universities and special schools.
3. The Adult Basic Education (ABE) Division of the Higher Education Department serves adults, 16 years of age to become literate and obtain the knowledge and skills necessary for employment and self-sufficiency
4. The Institutional Finance and Capital Projects Division is responsible for the fiscal oversight for capital project requests of 28 colleges, universities and special schools.
5. The Financial Aid Division is dedicated to helping students find money to attend college and to make informed decisions about financial aid programs for all who qualify.
6. The Private & Proprietary Schools Division issues licenses or letters of exemptions to Private Postsecondary Institutions allowing these institutions to legally operate in the state of New Mexico.
7. The P-20 section within the Policy and Programs Division is involved with a number of activities. These includes monitoring the transfer and articulation operation and the associated General Education Core Course listings.
8. The Planning and Research Division is providing quality information and planning support to the higher education community through collaborative data collection, analysis and reporting.

Agency Vision:

Leads and supports statewide efforts to increase access to and success in higher education to create a vital New Mexico and a better quality of life for all

Major IT Accomplishments of FY13:

- eDEAR - More improvements over last year, streamlined data collection from higher education institutions, improved data validation, reporting capabilities, incorporated application called CHESS which was how we collected data files.
- CHESS - This was incorporated into eDEAR
- Transcripts - Online content management system. Moving transcripts from paper access to digital, greater ease of access for student requests for copies
- Bill Analysis System (BAS) - Updated and improved in development, better editing capabilities, interface more user friendly, compatible with more browsers, greater efficiency in bill analysis process

Infrastructure Services – Plans to Expand:

- Disaster recovery
- Disaster test environment

Business Applications Services – Expand and Enhance:

- File storage
- Helpdesk
- Reporting services
- File transfer protocol (FTP)
- Filling student transcript requests

Changes in Federal or State of New Mexico Requirements with IT Impact:

Statute in reference is NMSA 22-1-11 requires a statewide longitudinal data system - This will considerably impact the budget, IT resources, and labor costs of all involved partners.

Agency IT Strategic Goals

Goal 1: Statewide Longitudinal Data System