

FY2015 IT Plan Highlights

343 RHCA – New Mexico Retiree Health Care Authority

Executive Summary:

1. The mission-critical project and the main focus, of the NMRHCA, IT Department is the REBIS Upgrade and Enhancement Project.
2. The New Mexico Retiree Health Care Authority (NMRHCA) currently offers medical, dental, vision and life insurance benefits to approximately 50,000 retirees, spouses, and dependents and has approximately 239 participating entities plus all state agencies.
3. NMRHCA offers both Pre-Medicare and Medicare medical plans. NMRHCA is a pre-funded, self-funded, non-reverting agency and receives its revenue from
 - a) employer contributions,
 - b) retiree and dependent contributions,
 - c) Taxation and Revenue Department suspense fund disbursements, and
 - d) investment income.

Agency Vision:

Continue to administer affordable health care benefits for the retiree's and families of retirees and part of providing this is through review and adjustment of the program.

Agency Description:

1. NMRHCA was established in 1991 to provide health care coverage to retirees of state agencies and eligible participating public entities.
2. Approximately 300 public entities including cities, counties, universities and charter schools participate in NMRHCA.
3. The agency provides medical plans for both non Medicare and Medicare eligible retirees and their dependents, as well as dental, vision and life insurance. The Authority currently provides coverage to approximately 54,000 retirees and their dependents.
4. The Authority is governed by an 11 member Board of Directors ("Board").

Business Drivers:

- Medical Inflation
- Fund Investment
- Government Regulations and Policy

Major IT Accomplishments of FY13:

Start of the REBIS Upgrade and Enhancement project. Six sprint cycles have been completed in support of the system architecture and database design. Initial Requirements and design documentation has been delivered.

Changes in Federal or State of New Mexico Requirements with IT Impact:

HIPAA 5010 Compliance in 2013/2014

Business Applications Services – Plan to Replace:

- Retiree Benefit Intake System
- Employer System
- Scanning System

IT Strategic Goals:

Goal 1: To implement efficient and effective operational structure for the purpose of administering the NMRHCA's benefit programs.

Staffing Gaps and Recruitment:

Systems Administration

IT Staff Training Plans:

- Windows Server
- VM Ware
- C+