DEPARTMENT OF INFORMATION TECHNOLOGY

BILL RICHARDSON
GOVERNOR

ROY SOTO
SECRETARY
STATE CHIEF INFORMATION OFFICER

August 29, 2007

Katherine Miller
Secretary
Department of Finance and Administration
Bataan Memorial Building, Suite 180
Santa Fe, New Mexico 87503

Re: NMDWS UI Claims IVR Enhancements/Upgrades and Infrastructure Expansion project certification

Dear Secretary Miller:

Pursuant to Paragraph 12, Subsection C, Section 6, Chapter 290, Laws 2007, the Department of Information Technology Secretary certifies the release of $186,099 for the Unemployment Insurance (UI) Interactive Voice Recognition (IVR) Enhancements/Upgrades and Infrastructure Expansion project to enhance IVR at the UI call center. Funding was appropriated by the federal Reed Act and Job Creation and Worker Assistance Act of 2002 as extended by Laws 2007, Chapter 28, Section 7, Subsection 23. This is the agency’s first and final certification for this project.

This project is consistent with NMDWS (formerly DOL)’s information technology plan, the state’s architectural standards, and the state’s information technology strategic plan.

Sincerely,

Roy Soto
State Secretary

cc: Dannette Burch, DFA Deputy Secretary
    Betty Sparrow Doris, NMDWS Secretary
    David Abbey, Director LFC
    Terry Othick, NMDWS Chief Information Officer
    Conny Maki and Elisa Storie, DoIT Project Certification Committee Co-Chairs
    Neil Meoni, DoIT Project Oversight and Compliance Division Director
    Mike Baca, DoIT Project Certification Committee Staff
    Agency file