Department of Information Technology
Project Certification Committee

Presented by:
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What is IRIS?

Integrated Retirement Information System (IRIS)

- IRIS is ERB’s mission critical pension application.
- IRIS is responsible for ERB’s Benefit Administration.
  - Monthly Retiree Payroll – July Payroll $50.1 million
  - Retiree Refunds – Approximately $30 million a year
  - Retirement Applications Processed – 1,800 + retirements processed in FY08
  - Employer Contribution Reports – 182 employers report monthly
- IRIS replaced ERB’s previous pension system which ran on an aging AS400.
IRIS Summary

- Total IRIS Appropriation - $9.8 million
- Total Spent to Date - $9.2 million
- Project Start Date – 09/2001
- Project End Date – 06/2008
- Total Tier Contract Amount - $5,888,535
- Total Paid to Tier - $5,872,697
History of IRIS

- Contract agreement with Vitech Systems Group and Tier Technologies.
- Project Start 09/2007 – End 06/2008
- IRIS Phase I & II accepted 01/2007*
- IRIS Enhancement Project (Phase III) accepted 06/2008, rollout date of 08/2008.

*Phase I & II Implemented in 03/2006.
The IRIS Enhancement Project consisted of three main deliverables:

- **Call Center Tab, Customer Service** – Centralizes the most used information, improves customer service
- **Web Interface Member** – will allow members access to retirement account information online
- **Web Interface Employer** – will allow employers to submit work reports online
Lessons Learned

- **Dedicated Project Team** – ERB struggled with resource allocation throughout this project
- **Data Conversion** – Converted data is accurate however there may have been ways to expedite the process
DoIT Collaboration

- **Current Data Center** – All IRIS servers currently located at ERB’s Santa Fe office
  - Multiple meetings held with GSD/ISD in 2006 & 2007.

- **Migration Constraints** – Connections between ERB offices and Simms are inadequate, is fiber a possibility?

- **Other Options** – Utilizing DoIT as a backup site, replicate database to DoIT, virtualization, is this possible?
Actions Going Forward

- Work with DoIT and Vitech to finalize the annual maintenance agreement.
- Upgrade versions of Oracle database and IRIS Application.
- Work to continually upgrade the agency’s business continuity plan.
Thank You

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