Retirement Information Online (RIO) Enhancement

Planning Phase

Presenters: Greg Portillos, Chief Information Officer
            Greg Trujillo, Deputy Director
PERA Goals and Objectives

• SHARE System Analysis
• Business process improvements
• Data cleansing and data governance
• Customer relationship management software with dashboard
• User interface update with HTML5 and struts 2.3
# Budget For The RIO Enhancement

<table>
<thead>
<tr>
<th>Category</th>
<th>Cost</th>
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</thead>
<tbody>
<tr>
<td>Project Management</td>
<td>850,000</td>
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<tr>
<td>SHARE System Analysis</td>
<td>0</td>
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<tr>
<td>Business Process Improvement</td>
<td>350,000</td>
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<tr>
<td>Data Cleansing &amp; Data Governance</td>
<td>TBD</td>
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<tr>
<td>Independent Validation &amp; Verification</td>
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<tr>
<td>Customer Relationship Management</td>
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<tr>
<td>User Interface HTML5 Struts 2.3</td>
<td>705,500</td>
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Time Line For The RIO Enhancement

- **Project kickoff**: 7/6/2016 - 9/9/2016
- **Project preparation**: 7/2/2016 - 9/1/2016
- **Project governance meetings**: 9/12/2016 - 7/1/2017
- **RIO UI Upgrade and Security**: 2/1/2017 - 10/13/2017
- **Data Remediation and Governance**: 2/1/2017 - 10/13/2017
- **BPI**: 9/6/2016 - 4/1/2018
- **Workflow and CRM**: 4/3/2017 - 6/30/2018

Timeline:
- 7/1/2016 - 6/30/2018
- 10/1/2016 - 1/1/2017
- 4/1/2017
- 7/1/2017
- 10/1/2017
- 1/1/2018
- 4/1/2018
- 6/30/2018
Questions??