Women, Infants, and Children (WIC) Systems Replacement Project

- **Date:** May 25, 2016
- **Presenters:**
  - Sarah Flores-Sievers, WIC Program Director
  - Terry Reusser, CIO
  - Lyndi Dittmer-Perry, NM WIC Project Manager
- **Certification Phase:** Implementation
Project Background

- Unusual Project that offers significant benefits to New Mexico.
- Project replace the current obsolete WIC IT System that distributes $41 million in food aid to young mothers and children in New Mexico.
- Regional Project with Texas, Louisiana, New Mexico, Isleta Pueblo, and Cherokee Nation.
- Key support and participation by USDA Food and Nutrition Service.
- New Mexico WIC leveraged the Texas WIC RFP, pricing, and the Regional Solution. NM DOH has contracts with the vendors.
- NM WIC will work directly with 2 Independent Tribal Organizations (ITOs): Pueblo of Isleta and Cherokee Nation during Implementations.
Justification, Objectives and Impacts

- Public Health Objectives:
  - Improve Health Outcomes for the people of New Mexico
  - Provide information and support on health practices for infants
- Accountability
  - Technology support timely, data-drive decisions, improved business operations, and improved public information and education
- Business Objectives
  - Implement enhanced clinic and participant management system
  - Automate infant and child growth chart
  - Support ability to tailor Participant food packages to meet specific Participant nutritional risk needs
  - Availability of Participant history to support improvements in measures of outcome and accountability
  - Streamline processes for Food Redemption, Settlement, and Reconciliation
  - Implement enhanced reporting, audit, quality assurance, and compliance capabilities
Scope-of-Work / Activity to-date

- Updated NM WIC Implementation Advanced Planning Document to secure funding for NM-specific project components including training and deployment
- Successfully negotiated and executed vendors’ contracts for NM deliverables
- Engaged with IV&V resources for NM project and activities
- Outlined Project Schedule
- Participation in Regional Project activities, meetings and calls
- Started technical discussions for Phase I Legacy System Integration and data conversion
- Engaged End-Users in Project at State Office and Regional Level
Schedule Estimate

New Mexico Department of Health
Phased Approach

- Phase One – Initiation and Planning with Vendors
- Phase Two – New EBT Lite+ with Current MIS
- Phase Three – New EBT and MIS
- Phase Four – Project Close-out
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Questions