Division of Health Improvement
Facility Licensing System Replacement (FELIX)

Date: November 13, 2018
Presenters: Terry Reusser – NMDOH CIO
Chris Burmeister – Acting Division Director
Scot Moye – Enterprise Project Manager

Certification Phase: Initiation Certification Request
Project Background

- The Division of Health Improvement (DHI) is charged with assuring the health and safety of New Mexicans by licensing healthcare facilities, conducting investigations of complaints of alleged abuse, neglect and exploitation in licensed facilities, and by surveying licensed healthcare facilities to ensure compliance with state and federal regulations.

- DHI uses a software system called FELIX, for the issuance and management of operating licenses for healthcare facilities. Felix also functions as the public portal providing public access to licensed facility survey reports. It is a key tool used in the collection and analysis of healthcare facility data. It also interfaces with the Centers for Medicare and Medicaid Services (CMS) national database known as Aspen Central Office.

- The existing Felix system is antiquated and has reached end of life. DHI has been awarded C2 funding for the replacement of FELIX system, DHI is advocating for the purchase of an off-the-shelf software solution to replace it. The proposed solution will demonstrate the ability to integrate seamlessly into the Aspen Central Office.

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- Project aligns with NM HSD HHS2020 and the Medicaid Management Information System replacement (MMIS-R) project to leverage shared services and data services. As a result, DHI FELIX is able participate in the Federal Funds Participation (FFP) 90/10 funding match.
Scope-of-Work | Current Activities

- **Project activities**
  - **In Process** - Determination of the needs, objectives, and priorities for the project; estimated and identified budget sources.
  - **Initiation** - Charter Authorized, PMP Drafted/Reviewed/Approved; Business Analysis and Business Process Plan – review “As-Is” and “To-Be” business processes, identify gaps/risks
  - **Upcoming** - Planning Phase; RFP and Procurement & Vendor selection, TARC, IV&V Engaged
  - **Upcoming** - Implementation | Design, Develop, Deploy
  - **On going** - Collaboration with the HSD HHS 2020 management, data architecture review board to assist in establishing technical requirements.
## Schedule & Deliverables Estimate

<table>
<thead>
<tr>
<th>Project Phase</th>
<th>Est Start Date</th>
<th>Est End Date</th>
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<tbody>
<tr>
<td>Discovery</td>
<td>June 15, 2017</td>
<td>November 13, 2018</td>
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<td>Initiation</td>
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<td>Planning</td>
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<td>Implementation</td>
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# Certification Request: Initiation

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<tr>
<th>Patient ID</th>
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<th>Address</th>
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<tbody>
<tr>
<td>12345678</td>
<td>01/01/1990</td>
<td>Male</td>
<td>123 Main St, Santa Fe, NM 87505</td>
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**Note:** All personal information has been redacted for privacy.
Questions?