Division of Health Improvement

Incident Management Database System Replacement (IMB)

Date: November 13, 2018
Presenters: Terry Reusser – NMDOH CIO
Chris Burmeister – Acting Division Director
Scot Moye – Enterprise Project Manager

Certification Phase: Initiation Certification Request
Project Background

• The Division of Health Improvement (DHI) is charged with assuring the health and safety of New Mexicans. DHI oversees licensing of NM healthcare facilities, conducting investigations of complaints of alleged abuse, neglect and exploitation in licensed facilities, and by surveying licensed healthcare facilities to ensure compliance with state and federal regulations.

• DHI Incident Management Bureau (IMB) investigates allegations of abuse, neglect and exploitation (ANE). The Incident Management Bureau (IMB) maintains the state-wide database for all ANE investigations involving the Medicaid Developmental Disabilities (DD) waiver, self-directed (Mi Via) waiver and Medically Fragile Waiver populations.

• The current database does not meet the Jackson reporting requirements and significant upgrades are needed to the current system to meet the Jackson lawsuit evaluative component reporting requirements for disengagement. It has no ability for IMB to create reports “on the fly” to meet reporting deadlines from legislators, court administrators and other constituents without entering the long process of a custom programming request, implementation and testing of changes, and delays in production of these reports.

• The new system will integrate with and leverage data and services from the HSD HHS2020 Medicaid Management Information System replacement (MMISR)

• (FFP) 90/10 funding match from CMS through HS2020 Program.

• Current Appropriated Budget: [redacted]
Scope-of-Work | Business Objectives

• Business Objectives for IMB Project
  
  • IMPROVE THE PROCESSES OF CONDUCTING INVESTIGATIONS AND PROVIDING DATA TRACKING OF ABUSE, NEGLECT, & EXPLOITATION ALLEGATIONS.

  • IMPROVE THE TIMELINESS AND EFFICIENCY OF FACILITY INVESTIGATIONS. EFFICIENT MEANS OF TIMELY INVESTIGATION EFFORTS.

  • IMPROVE DATA QUALITY, AVAILABLITY, AND REPORTING.

  • MEETS FEDERAL AND STATE COMPLIANCE AND LEGAL REQUIREMENTS (I.E. HIPAA, JACKSON LAWSUIT)
Scope-of-Work | Current Activities

• Project activities
  • In Process - Business Requirements and Discovery
  • Upcoming – Planning Phase
  • Upcoming – IV&V Engagement
  • Upcoming – RFP and Procurement
  • Upcoming – Design, Develop, Deploy
  • On going - Collaboration with the HSD HHS 2020 management, data governance council, and architecture review board to assist in establishing technical requirements.
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<th>Project Phase</th>
<th>Est Start Date</th>
<th>Est End Date</th>
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<td>Discovery</td>
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<td>November 2018</td>
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# Certification Request: Initiation

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Certification Request: Initiation

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Questions?